

United States Postal Service®

INDUSTRYALERT

May 26, 2020

Product Tracking & Reporting Service Issue – May 26, 2020

Incident Ticket 5040284 has been logged for a current service issue with PTR which began at approximately 9:30 AM ET today.

The impact is as follows:

- **Customer Manifest and Inbound scan event data is delayed in processing**
- **Outbound extracts will not include delayed data**
- **Tracking data may be stale**

USPS teams are troubleshooting the issue. Updates will be provided as more information becomes available.

Please direct any inquiries or concerns to the *Product Tracking and Reporting* via email (IMpb@usps.gov).

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